

# Matterport

## PRO2 QUICK START GUIDE

### 1 SETUP YOUR CAMERA

#### Gather Equipment



Matterport  
3D Camera



Tripod ( $\frac{3}{8}$ "-16 UNC mount  
that holds 10 lb or 5 kg)



Quick-Release Clamp  
( $\frac{3}{8}$ "-16 UNC thread)



Supported Apple iPad or iPhone  
with Matterport Capture app

#### Get Assembled



Set the tripod to about 5 ft  
(1.5 m) high and attach the  
quick-release clamp



Slide the camera onto the  
clamp and check that its  
secure.



Power on the camera and  
wait for Wi-Fi light to blink.

#### Get Connected



Open iPad > Settings > Wi-Fi.  
Select your Matterport camera's  
network to connect your camera.



Open the Matterport Capture App  
and check that your camera is  
connected to the iPad.



Tap the + button and you're  
ready to scan!

## 2 SCAN A SPACE

### Prepare the Location



Tidy up and remove personal items. Don't move objects between scans.



Minimize bright, direct sunlight into the space, as it may interfere with scan quality.



Close doors to areas you won't scan and open doors between rooms you will scan.

### Scan your first model

Take the camera to a starting point, like the foyer. Tap "Capture 3D Scan" in the Capture app. Stand out of sight as your camera will turn 360° to scan.

Move the camera 5 to 8 ft (1.5 to 2.5 m), keeping a clear line of sight to the previous scan. Tap "Capture 3D Scan". The app must align images from this new scan to previous scans. You can see a preview in the Capture app.

Continue to a new spot 5 to 8 ft (1.5 to 2.5 m) away. Follow a path a visitor would take. Mark windows and mirrors immediately after each scan for good alignment.

When moving between doors, scan on either side of the open door. Do not move the door between scans.

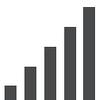
Continue along your path to explore and scan the rest of the site. Take at least two scans per room.

In narrow spaces, scan along a straight line. It's best to keep at least 1.5 ft (0.5 m) from walls and doors. Scan near objects of interest, like appliances.

Switch to 360° Views to capture outdoor scenes with lots of bright sunlight. Scan outdoors last.

## 3 UPLOAD AND NEXT STEPS

### Review and Upload



When you are done scanning, turn off the camera and connect your iPad or iPhone to the internet.



Log in to your Matterport Cloud account from the Matterport Capture app. If you haven't registered an account, check your welcome email for instructions.



Check the model before you upload: mark all windows and mirrors. Use the trim tool to crop out any excess scan data for a clean finish. Don't place the trim markers directly on top of a wall. Instead, place the trim marker just outside the exterior wall so you don't cut the wall out of the model.



Tap "Upload" to send the model to Matterport Cloud for processing.

### What's Next

We will build your scans into a 3D space and email you in a few hours when it is ready. Login to [my.matterport.com](https://my.matterport.com) to view your spaces.

### Learn More

For more answers visit: [support.matterport.com](https://support.matterport.com)  
Join the discussion: [community.matterport.com](https://community.matterport.com)

### Handle with Care

The Matterport 3D Camera is a sensitive precision instrument and must be handled with care. Always transport your camera in a padded bag or case and ensure the camera is secure and does not shift.